# STAFFORD User Guide



mcgrathlocks.com.au













# Download and install the McGrath Locks App

Enable your smart phone to scan QR code to download the app. Also you can search "McGrath Locks" on Apple Store or Google Play to download the app.

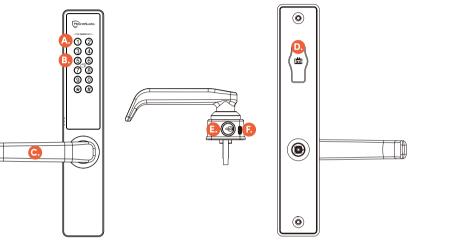
# Exploded diagram

# Exterior Lock Diagram

A. Keypad

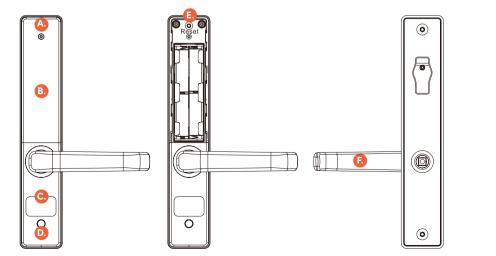
C. Handle

- B. Card region
- D. Door sensorE. Emergency key override
- F. Emergency TYPE-C power interface



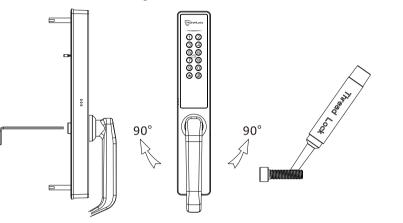
#### Interior Lock Diagram

- A. Recessed screwB. Battery cover
- C. Lens
- D. Screw hole rubber plug
- E. Reset button
  ug F. Handle

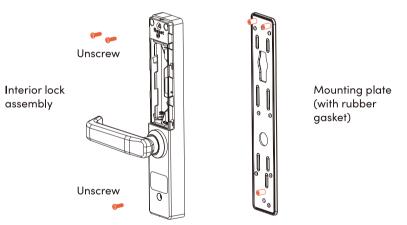


### 1. Adjust the handle direction

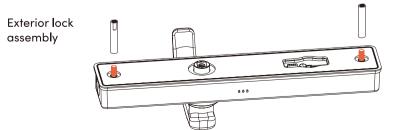
The smart door lock is suitable for left hand and right hand opening door. As shown in the figure below, loosen the screw on the inside of the handle with the hex wrench. Rotate the handle 90 degrees to the left or right, then apply the supplied threadlock to the screw threads and re-tighten.



# 2. Dismantle the mounting plate from the interior lock



# 3. Tighten 2 screw studs on the exterior lock metal plate

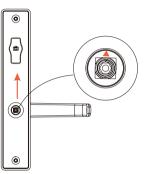


# Tubular latch/Australian mortice/ ANSI mortice lock installation

Rotate the hub so the triangle icon points to the top of the lock assembly. Door handing does not matter for this setup.

# 85 series/92 series mortice lock with deadbolt feature installation(where lifting the lever throws the mortice bolt)

Rotate the hub so the triangle icon points the same direction as the lock handle



# 4. Install door sensor (optional)

A. Install the door sensor into the door and feed the cable through the hole.

B. Connect the door sensor cable to the exterior lock assembly.



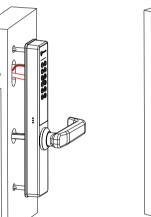
# 5. Choose the spindle

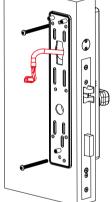


Spindle size	Door thickness			
8*8*70	35-55			
8*8*100	56-80			
8*8*120	65-100			
Spindle size	Door thickness			
8*8*24	35-47			
8*8*30	48-60			
8*8*35	61-73			
8*8*42	74-86			
8*8*50	87-100			
8*8*35	35-65			
8*8*55	66-100			
	8*8*70 8*8*100 8*8*120 Spindle size 8*8*24 8*8*30 8*8*35 8*8*42 8*8*50 8*8*35			

### 6. Install exterior lock assembly

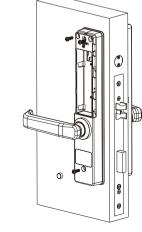
- A. Slide the spindle through the hub of the latch or mortice lock and feed the connecting cable through the top hole while placing the exterior lock assembly on the door. Ensure that the spindle sits within the lock hub.
- **B.** Position the inside mounting plate on the door and feed the connecting cable through the top hole in the plate.
- C. Use the two main fixing screws to attach the exterior lock assembly to the interior mounting plate but do not fully tighten.
- D. Align the mounting plate with the door edge ensuring the spindle is in the middle of the round hole in the mounting plate.
- **E.** Place the interior lock assembly on the door and check that both levers operate smoothly.
- F. Remove the interior lock assembly, then tighten the two screws.





# 7. Install interior lock assembly

- A. Connect the cable to interior lock assembly.
- B. Place the interior lock assembly on the mounting plate ensuring not to pinch the connecting cable and tighten the 3 lock case screws.
- C. Test the handle and mechanical key override.
- D. Insert the rubber plug into the bottom screw hole.
- E. If you have a power bank, please connect to the bottom USB port on the exterior lock.
- F. Insert 4 x AA Alkaline batteries.



# **RECOMMENDED: LOCK SETUP WITH APP**

It is highly recommended to set up the lock using the McGrath Locks App.

The app simplifies programming and provides an esier way to manage your locks.



**DOWNLOAD & INSTALL** 

# Manual set up via keypad only

Please follow the instructions below to manually program the lock using the keypad.

You can add a BLE device after the lock is programmed manually provided you know the admin code.



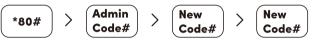
# CREATE NEW ACCESS

# Add administrator (only 1



- **a.** Enter \*12#
- **b.** Input 123456# (the default code)
- c. Input new code#
- **d.** Repeat new code#

#### Add a new user with an access / PIN code (250 maximum)



- **a.** Enter \*80#
- **b.** Input admin code#
- c. Input user code# (6-9 digits)
- **d.** Repeat new user code#
- Tips: If you use the app a 4 digit user code can be set.

# Add a new user with an RFID card (1000 maximum)



**a.** Enter \*80#

c. Present the card to the card sensor area

**b.** Input admin code#

# **MODIFY CODE**

# Modify admin code



**a.** Enter \*12#

**c.** Input new admin code#

Code#

**b.** Input old admin code#

# Modify user code New

**a.** Enter \*10#

**b.** Input old user code#

- c. Input new user code#

Code#

**d.** Repeat the new user code#

# X DELETE USER

# Delete specified PIN code



Enter"72#

Tips: The admin code cannot be deleted.

- Input admin code#
- Input the specified code# that you wanted to delete

# Delete all user codes



- a. Fnter \*71#
- **b.** Input admin code#

# MANAGE VOICE

#### Turn on the lock voice



- **a.** Enter \*30#
- **b.** Input admin code#
- c. Input 1#

# MANAGE TAMPER ALERT

### Turn on tamper alert



- **a.** Enter \*32# **b.** Input admin code#
- **c.** Input 1# **d.** Repeat the new admin code#

# (A) MANAGE the DOORBELL

# Turn on door bell



- a. Enter \*34 #
- b. Enter admin code #
- c. Input1#

# Delete all RFID cards



- **a.** Enter \*69#
- **b.** Input admin code#

# Turn off the lock voice



- **a.** Enter \*30#
- **b.** Input admin code# c. Input 0#

Turn off tamper alert



- a. Enter \*32# **b.** Input admin code#
- c. Input 0#

\*32#

# Turn off door bell



- b. Enter admin code #
- c. Input 0#

### MANAGE DOOR SENSOR

#### The alarm sound can be set between 0-60 seconds, 0 being no alarm







#### Note: Input "0" to turn off the door sensor. Inputting "30" means the door sensor will trigger after 30 seconds of door being open.

# RESET THE LOCK

Press and hold the reset button until you hear "please input initialization passcode" then input 000#. All PIN codes, cards, and BLE and fingerprint users will be deleted.

# **DEMO MODE**

Demo mode is turned off by default prior to an Admin code being registered. If you wish to turn on demo mode input 24679#. Demo mode sets the lock access pin code to 123456# and any card or fingerprint will also open it. Registering an Administrator will take the lock out of demo mode.

# **LOW BATTERY ALERT**

When battery power is less than 4.8V you will hear a low battery alert each time you wake the lock screen. Please replace batteries with new Alkaline type. Don't mix old and new batteries.

# \*\*\* SCRAMBLING CODE FOR ANTI PEEP

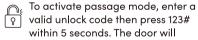
Users may enter any random digits before or/and at the end of entering their correct PIN code and still gain access. This feature makes it harder for an unauthorised user who may be watching you to guess your PIN code.

# INCORRECT CODE / CARD ALERT

If the wrong unlocking information is inputted five times the system will be locked out for 35 seconds. The lock can only be operated by the app during the lockout period.

# PASSAGE MODE

Passage mode keeps the door unlocked, useful when gardening or bringing in aroceries from the car etc.



valid unlock code then press 123# within 5 seconds. The door will remain unlocked.

#### To remove from passage mode, unlock <sup>Ω</sup> using a valid code or card. If you engage passage mode via the app you must use the app to disengage passage mode.

**Battery** performance

cable is not pinched.

Alkaline type

1. Ensure all batteries are new

#### Keypad on lock does not respond

AA Alkaline type.

- 1. Please check the batteries are installed correctly.
- 2. If the lock had been working OK, please replace the batteries with new

#### The door will not lock is poor.

- 1. Ensure the lock is not in demo mode.
- 2. Check to see if the lock is in 2. Ensure the lock connecting passage mode. 3. Refer to installation guide
- 3. Check for and update lock to ensure the triangle on the lock hub is in correctly aligned.

# ☐ Gateway

### Gateway type



G3/G3P(P oF)

Network: RJ45





Network:TLE(4G) Network: 2.4G/5GWiFi

# Add Gateway

1. Open the McGrath Locks App and log in to your administrator account.

Network: 2.4GWiFi

- 2. Tap the menu icon (≡) in the top left corner of the home
- 3. Select 'Gateway' from the sidebar menu.
- 4. Tap the "+" symbol in the top right corner. 5. Choose your gateway model from the list provided.
- 6. Connect the gateway to power, while the light is alternatively flashing red and blue, press the "+" symbol.
- 7. Select the network required, enter the Wi-Fi password,

enter the gateway name.



Notice: If the process times out, please disconnect from power and try again. \*Gateway coverage distance: 10 meters without obstruction

# Gateway functionality

The gateway is an accessory for the lock that connects it to the network. With a gateway connected you can remotely manage the lock, such as opening the door or deleting a passcode.

With Gateway

#### **Gateway Functions**

Assign random PIN codes	<b>~</b>	<b>~</b>	The decade of continu
Door opening with app	<b>~</b>	<b>~</b>	The door lock can function normally without a gateway. However, to remotely modify or delete PIN codes, issue fingerprints or cards, open th door remotely and access oth features, a gateway is require
Set permissions	<b>~</b>	<b>✓</b>	
Remotely modify and delete PIN codes	×	<b>~</b>	
Remote card issuance	×	<b>~</b>	
Open door remotely	×	<b>~</b>	
Upload door records log in real time	×	<b>~</b>	]

Without Gateway

However, to remotely modify or delete PIN codes, issue ingerprints or cards, open the door remotely and access other eatures, a gateway is required.